**32090 Privacy Policy (18 May 2018)**

This Privacy Policy has been written to give information as to how 32090.co.uk uses information and data supplied by its customers.

**Your Consent**

By using Our Site or App, You consent to Our Privacy Policy. If You do not consent, do not use Our Site or App. From time to time We may update Our Privacy Policy and Your continued use of Our Site and App constitutes Your acceptance of any updates. The latest Policy will be shown on this page with the date of the last revision, and it is Your responsibility to review such changes from time to time.

**Data Controller**

The data controller is 32090-35666 Taxis Limited.

**Data We Collect**

We collect data provided by members of the public when they book a taxi as well as specific information relating to travel requests including:

1. Contact information such as Your name, address, email address and telephone numbers
2. Pick-up dates and times of travel
3. Pick-up and drop-off locations
4. Number of passengers to be collected
5. Number of bags / items of luggage to be collected
6. Your current location – this is used for a pick-up or drop-off location and Your browser supports geo-location
7. Information resulting from use of Our Site/App including but not limited to computer, browser and connection information, IP addresses, statistics on page views

You may view Our Site without registration, in which case We will not collect any personally identifiable information.

**Cookies**

We use cookies to allow You to start a session when logging into Our Site or our app, and to enable Your browser to remember Your username between sessions for Your convenience. Your browser must have cookies enabled to use Our Services.

**Data Protection**

We implement various security measures to protect Your data when You use Our Site. All information is transferred encrypted using industry-standard SSL/TLS technology. Access to Your account is protected by Your username/password combination, which is for Your exclusive use and must not be shared with anybody else. It is Your responsibility to choose a password which cannot easily be guessed and not to disclose Your password to anybody, including anyone representing or claiming to represent Us. All Our server systems are housed in a secure data centre located in the UK, to which physical access is strictly controlled and monitored.

Any credit/debit card names, numbers or equivalent used to effect any payment while using Our Site and App are transferred directly from Your browser to a third-party payment handler and are not processed by Our system. Our Privacy Policy therefore does not cover the protection of Your payment details. Any privacy policy provided by the relevant third party applies instead.

**Use of Data**

We use data to book Hackney Carriage and Private Hire (Taxi) transport services via Our Site and App, send email confirmations of such bookings or cancellations thereof, concerning your bookings via Our Site and App, to facilitate third party payment card processing and data dispatch system (the "Dispatch System") synchronisation and to provide necessary customer support to you, our customers.

In addition We may use collected data

1. To provide Customers with relevant news and information about Our Site, Our company and Our services where Customers have given their prior permission to Us. We will reserve the right to send any information that We believe may affect Our Service to Customers, including: confirmation of changes to account and password details, notice of service interruptions or suspected unauthorised activity on Your account
2. To improve Our Services provided to Our Customers

**Disclosure of Data**

When You use Our Service We must share some of Your details with the Hackney Carriage or Private Hire (Taxi) Driver. We will also share Your details with our Dispatch System. Such details include name, telephone number, email address, planned pick-up and drop-off locations, travel date and time, number of passengers and number of bags/items of luggage.

Outside the provision of Our Services to Customers, We will not sell, rent, trade or transfer Your personally identifiable information to other third parties. However, such information may be released:

1. where required for Us to comply with the law and any legal investigation

We may disclose aggregated non personally-identifiable information to other parties for research, marketing, advertising or other purposes.

**Retention of Data**

Data may be retained for as long as Your account is active. If We suspend or terminate Your account We reserve the right to destroy without notice any of Your data held or alter it in such a way as it is no longer personally identifiable, and Our Privacy Policy will cease to apply to such information.

**Deletion of Data**

If You request termination of Your account, Your data will be erased within seven days. You must create a new account if You want to use Our services again after Your account is terminated.

**Access to Data**

If You require a copy of information We hold about You, please [contact the 32090 Data Controller](https://www.cabubble.co.uk/contact/data/policy).

**Complaints**

If Your complaint cannot be resolved by Us, You have the right to complain to the Information Commissioner's Office (ICO).